# The Quest Toward Generality in Natural Language Understanding

Daniel Khashabi



# Al-driven Language Interfaces

... are everywhere!







### Al-driven Language Interfaces

... are everywhere!

.... have narrow targets!







# Al-driven Language Interfaces

... are everywhere!

.... have narrow targets!



Why no single "general" system?

Trash

#### Al's Inception w/ a Broad Vision

"By 'general intelligent action' ... a behavior appropriate to the ends of the system and adaptive to the demands of the environment can occur."



[Newell and Simon, 1959 & 1976]

#### Al's Inception w/ a Broad Vision

"By 'general intelligent action' ... a behavior appropriate to the ends of the system and adaptive to the demands of the environment can occur."

#### **General** Problem Solver



[Newell and Simon, 1959 & 1976]

• "General language understanding" broken into many narrowed tasks general language understanding



• "General language understanding" broken into many narrowed tasks



tasks

• "General language understanding" broken into many narrowed tasks

T1 Task: answering questions

 $\mathbf{x} =$  "How long did ...."  $\longrightarrow$   $\mathbf{y} =$  "2 years"



• "General language understanding" broken into many narrowed tasks

T1 Task: answering questions

 $\mathbf{x} =$  "How long did ...."  $\longrightarrow$   $\mathbf{y} =$  "2 years"

#### T2 Task: summarizing documents

 $\mathbf{x} = \mathbf{x} \longrightarrow \mathbf{y} = \mathbf{y} \cup \mathbf{U}$ . S. troops will ..."



• "General language understanding" broken into many narrowed tasks

T1 Task: answering questions

 $\mathbf{x} =$  "How long did ...."  $\longrightarrow$   $\mathbf{y} =$  "2 years"

#### T2 Task: summarizing documents

$$\rightarrow$$
 **y** = "U.S. troops will ..."



#### T3 Task: translating documents

 $\mathbf{x} =$ "Enjoyed ...!"  $\longrightarrow \mathbf{y} =$ "iDisfruté ...!"

• "General language understanding" broken into many narrowed tasks

(T1) Task: answering questions

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tasks

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general

language understanding

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(T10) answering simple factual questions



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(1) answering algebra questions



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T1 Task: answering questions

 $\mathbf{x} =$  "How long did ...."  $\longrightarrow$   $\mathbf{y} =$  "2 years"

Ta answering simple factual questions

(1) answering algebra questions

(1) answering elementary school questions



#### The Dataset Heaven

- "General language understanding" broken into many narrowed tasks
- Subtasks instantiated as input-output datasets.

$$(\mathbf{x},\mathbf{y})\sim \mathbf{T} \rightarrow \mathcal{D} = \{(\mathbf{x},\mathbf{y})\}$$



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$$(\mathbf{x},\mathbf{y})\sim \mathbf{T} \quad \rightarrow \mathcal{D} = \{(\mathbf{x},\mathbf{y})\}$$

- Statistical models [Brown, Jelinek and others, late 8o's]
  - Fitting a parameterized model to datasets



[Bengio et al. '04, Peters et al. '18, Raffel et al. '20, Brown et al. '20, ...]



- Statistical models [Brown, Jelinek and others, late 80's]
  - Fitting a parameterized model to datasets

Encoder



Input

text











#### Limits of Success at Dataset Level general language understanding T1 T<sub>3</sub> T2 (T<sub>1</sub>b) (T1a) T1C . . . $\mathcal{D}_3$ $\mathcal{D}_1$ $\mathcal{D}_2$ K 2 dataset-specific models

# Limits of Success at Dataset Level



• Limited to the scope (local generalization)



- Success at dataset level is not enough!
  - Limited to the scope (local generalization)



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  - 1. "breadth" diverse abilities.



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- Progress on:
  - 1. "breadth" diverse abilities.
  - 2. "depth" complex abilities.



- Success at dataset level is not enough!
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First part

Second part

- "Generality" necessitates models that capture broader range of abilities.
- Progress on:
  - 1. "breadth" diverse abilities.
  - 2. "depth" complex abilities.



# Research Goal

**Long-term goal:** more general natural language processing (NLP) systems through unified algorithms and theories.


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**Why?** AI-driven language interfaces that increasingly integrate in our life need to be versatile.





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Generalization in "breadth"

Natural Instructions ACL '22

UnifiedQA EMNLP Findings '20

Contrast-Sets EMNLP Findings '20

Natural Perturbations EMNLP '20

> ZOE EMNLP '18















Talk Outline



Generality in "depth" tackling more complex tasks *Future work:* Toward broad, interactive reasoning



ModularQA NAACL '21

Talk Outline



Generality in "depth" tackling more complex tasks



Talk Outline



Generality in "depth" tackling more complex tasks



Talk Outline



Generality in "depth" tackling more complex tasks



Talk Outline



Generality in "depth" tackling more complex tasks











dataset-specific models







**Research questions:** How can we build a system that tackles a variety of language tasks?









Solving multiple learning tasks at the same time, while exploiting commonalities across tasks.





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- Challenge: negative transfer:
  - multi-tasking can hurt, if there is **not enough commonalities** among the tasks.





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Multi-Task Learning in NLP: How can we leverage (or induce) <u>commonalities</u> among language tasks?







### Multi-Task Learning in NLP: How can we leverage (or induce) <u>commonalities</u> among language tasks?





Answering Questions

### Multi-Task Learning in NLP: How can we leverage (or induce) <u>commonalities</u> among language tasks?














# UnifiedQA

# Answering a broad range of questions with a single system

**Daniel Khashabi**, Sewon Min, Tushar Khot, Ashish Sabharwal Oyvind Tafjord, Peter Clark and Hannaneh Hajishirzi

EMNLP Findings 2020

























#### **Toward Unified Question Answering**

<b>x</b> =	<b>Question:</b> "What does photosynthesis produce that helps plants grow?"			$\mathbf{v} = \mathbf{u}_{ovu} \mathbf{c}_{ov} \mathbf{u}'$	
х —	Candidates:	(A) water (C) protein	(B) oxygen (D) sugar	y — öxygen	
	mu	ltiple-choi	се		
	<b>Question:</b> "A	t what speed te?"	d did the		Mı

**Context:** *On his 50th birthday in 1906,* 

reading-comprehension

Tesla demonstrated ....

tasks for answering questions Τı T2 T3  $\mathcal{D}_1$  $\mathcal{D}_2$  $\mathcal{D}_3$ BoolQ StrategyQA ReCorD SQuAD RACE ARC **Reading**ultiple-Choice Yes/No Comprehension questions Questions questions

#### **Toward Unified Question Answering**





#### 35



#### 35



#### 36



**Pairwise transferability:** gain in mixing pairs of QA tasks?



#### **Pairwise transferability:** gain in mixing pairs of QA tasks?





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Evaluation on RACE [Lai et al. 17]

Accuracy (higher is better)

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**Pairwise transferability:** gain in mixing pairs of QA tasks?

Yes, mixing datasets of different QA subtasks often leads to **positive transfer**.



Evaluation on RACE [Lai et al. 17]

Accuracy (higher is better)

tasks for answering questions

# Hypothesis: "questions" induce sharedness among QA subtasks.

**Pairwise transferability:** gain in mixing pairs of QA tasks?

Yes, mixing datasets of different QA subtasks often leads to **positive transfer**.



Evaluation on RACE [Lai et al. 17]



• UnifiedQA: a model trained on the union of datasets from four different QA tasks.



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tasks for answering questions



"UnifiedQA: Crossing Format Boundaries With a Single QA System." Khashabi and others EMNLP-Findings '20

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tasks for answering questions



39

"UnifiedQA: Crossing Format Boundaries With a Single QA System." Khashabi and others EMNLP-Findings '20

- UnifiedQA: a model trained on the union of datasets from four different QA tasks.
- Summary of empirical results:
  - Outperforms dataset-specific models
  - Improved state-of-art results on 10 datasets.
  - Strong generalization to *unseen* datasets.



#### • Its empirical success was reproduced on new datasets.

[Bragg et al. '21; Wu et al. '21; Zhong et al. '21, ...]

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	Model	Span	Overall	
	LED-base	54.20	24.95	44.96
-	T5-large	65.59	29.11	60.03
	UnifiedQA-large	67.23	28.92	61.39

Qasper [Dasigi et al. '21]

			Zero-Shot		
		EM	<b>F1</b>	FZ-R	
	Human Performance	79.99	89.87	92.33	
	T5-Base (UnifiedQA)	57.75	69.90	76.31	
-	T5-Large (UnifiedQA)	64.83	75.73	80.59	
	T5-3B (UnifiedQA)	66.77	76.98	81.77	
	T5-11B (UnifiedQA)	51.13	66.19	71.68	
	GPT-3	53.72	67.45	72.94	

QAConv [Wu et al. '21]

	Model	Average
_	Random Baseline	25.0
	RoBERTa	27.9
	ALBERT	27.1
	GPT-2	32.4
	UnifiedQA	48.9
	GPT-3 Small (few-shot)	25.9
	GPT-3 Medium (few-shot)	24.9
	GPT-3 Large (few-shot)	26.0
	GPT-3 X-Large (few-shot)	43.9

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• Helped alleviated the conceptual barriers for building broader models.

• Follow-ups works have applied these ideas to different problem spaces [Aghajanyan et al.'21, Gupta et al.'21, Jiang et al.21, Bragg et al. '21, Aribandi et al. 21, ...]



tasks for answering questions

T4

Open ain domain

- Motivating Question: Can we build a more general Comprehension Vesitions individual system that can gains from tackling a variety of QA formats?
- Yes we can!
- Added incentive: there is value in mixing QA tasks.
- UnifiedQA: a single QA system working across four common QA types

#### • Open questions:

tasks for answering questions

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#### Summary So Far

tasks for answering questions

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tasks for answering questions

open ain domain

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• What about other non-QA tasks?

• There are many other jobs that we can accomplish via language.

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Pronoun Resolution

"Jack fired James but he did not regret it."

• There are many other jobs that we can accomplish via language.





Grammar Check

"Jack fired James but he did not regret it." "... he does not regret." not grammatical

• There are many other jobs that we can accomplish via language.



Pronoun Resolution

A		8	

Grammar Check



Summary Generation



"In summary, Jack ...."

"Jack fired James but he did not regret it."

"... he does not regret." not grammatical











# Generalization via Task Instructions

solving language tasks via language instructions

Swaroop Mishra, **Daniel Khashabi**, Chitta Baral, Hannaneh Hajishirzi ACL 2022











# Beyond Task-Specific Models

 $(T_2)$ 



# **Beyond Task-Specific Models**

tasks with language input/output



## **Beyond Task-Specific Models**























Done on "Natural Instructions" — a meta-dataset of tasks and their language instructions.

https://instructions.apps.allenai.org/





"Cross-Task Generalization via Natural Language Crowdsourcing Instructions." Mishra, Khashabi, Baral, Hajishirzi, ACL'22



# of observed tasks

without Instructions

"Cross-Task Generalization via Natural Language Crowdsourcing Instructions." Mishra, Khashabi, Baral, Hajishirzi, ACL'22

• Performance on unseen tasks

with Instructions

without Instructions

- improves with more observed tasks
- when using **instructions**!



"Cross-Task Generalization via Natural Language Crowdsourcing Instructions." Mishra, Khashabi, Baral, Hajishirzi, ACL'22

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**Hypothesis:** Task **"instructions"** are enough to induce sharedness among them.

with Instructions

without Instructions



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Hypothesis: Task "instructions" are enough to induce sharedness among them.



40

30

GPT3 [Brown et al. '20] 1200x larger



- Motivating Question: Can we build a single model that generalizes to unseen tasks?
- Generalization to unseen tasks improves when utilizing instructions.
- Toward systems w/ better "alignment" with human asks. [Christian '20]

#### • Open questions:

• When does this generalization work? When does it not?



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Talk Outline



#### Generality in "breadth" tackling a variety of tasks

Generality in "depth" tackling more complex tasks *Future work:* Toward broad, interactive reasoning


Talk Outline



#### Generality in "breadth" tackling a variety of tasks

#### Generality in "depth" tackling more complex tasks

*Future work:* Toward broad, interactive reasoning













... I really liked the Simpsons. Do you know who's the director?







#### 



According to Wikipedia he's American.



... I really liked the Simpsons. Do you know who's the director?

Yeah, I thinks it's Raymond Persi!





Ah, I wonder what is his nationality?

According to Wikipedia he's American.





... I really liked the Simpsons. Do you know who's the director?

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According to Wikipedia he's American.





... I really liked the Simpsons. Do you know who's the director?

Yeah, I thinks it's Raymond Persi!



According to Wikipedia he's American.



Nikipedia he's American.



- Interactivity can lead to complex phenomena, through simple steps.
- Setup:
  - Communications between models

• Goal oriented



- Communications between models
- Goal oriented



• Setup:

Communications between models

GEN

AGENT

AGENT

١GE

AGENT

Goal oriented



AGENT Seen from outside, as an agency, BUILDER does whatever all its subagents accomplish, using one another's help.



"human intelligence ... built up from the interactions of simple parts called agents"

# Text Modular Networks

Interactive communication for solving complex questions

Tushar Khot , **Daniel Khashabi**, Kyle Richardson Peter Clark and Ashish Sabharwal

NAACL 2021





- Communications between models
- Goal oriented



- Communications between models
- Goal oriented
- Roles: solver and ...





#### • Setup:

- Communications between models
- Goal oriented
- Roles: solver and inquisitor



complex behavior?

(T1b)

(T1C)

(T1a)

simpler

tasks

- Communications between models
- Goal oriented
- Roles: solver and inquisitor





- Communications between models
- Goal oriented
- Roles: solver and inquisitor





- Communications between models
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- Roles: solver and inquisitor



- Communications between models
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- Roles: solver and inquisitor





A general framework that leverages existing simpler models –neural or symbolic– through interactive communication.





A general framework that leverages existing simpler models –neural or symbolic– through interactive communication.









complex question

"What is the nationality of the Simpsons director?"











### Demo https://modularqa-demo.apps.allenai.org/

✓ Selected Reasoning [Ans: American ]	0.0044
Question: What is the nationality of Simpson's "Little Big Girl" director?	
<ul> <li>Who was the director of "Little Big Girl"?</li> <li>Raymond S. Persi</li> </ul>	Curr. Penalty: 0.0000 via module: SQUAD QA
<ul> <li>What is Raymond S. Persi's nationality?</li> <li>American</li> </ul>	Curr. Penalty: 0.0000 via module: SQUAD QA
O Answer: American	Final Penalty: 0.0044










complex question

"What is the nationality of the Simpsons director?"



"American"



complex task

complex question

"What is the nationality of the Simpsons director?"

Who...? When...? Where...? What...? ...



complex task



complex task

#### Step 1: Relevant Documents

complex question

"What is the nationality of the Simpsons director?"



complex task

#### Step 1: Relevant Documents

complex question

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"What is the nationality of the Simpsons director?"

"Little Big Girl" is the twelfth episode of "The Simpsons"'s eighteenth season. It originally aired on the Fox network in the United States on February 11, 2007. It was written by Don Payne, and directed by Raymond S. Persi. Natalie Portman guest starred as a new character, Darcy. The title is a play on the Dustin Hoffman movie "Little Big Man". The last time the title was parodied was in season 11's "Little Big Mom." "H pry

Sp. album with his own rendition of "Iisa Lang Tayo". .... Never-Ending Story". Persi went on to work as a sequence director ... ar

and the last episode directed by Wes Archer. ...

meaning "ineffectual or weak, someone failing to show ....



complex task

## Step 2: Language of Simple QA Models

complex question

"What is the nationality of the Simpsons director?"

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ori Big

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Understandable to the simple models. complex task

## Step 2: Language of Simple QA Models

complex question "What is the nationality of the Simpsons director?" "Little Big Girl" is in which season of "the Simpsons"'s? eighteenth question-answers as an "Who is the director of Simpson's 'Little Big Girl'?" Raymond Persi expressive knowledge *Little Big Girl" is which episode of "the Simpsons"'s?* twelfth representation medium. February 11, 2007 When was 'Little Big Girl' aired in USA? [He et al., '15, FitzGerald et al. '18] Who is the writer of 'Little Big Girl' episode? Don Payne



complex task

#### complex task simpler task

### Step 3: Subset Selection via Optimization

complex question

"What is the nationality of the Simpsons director?"

"Who is the director of Simpson's 'Little Big Girl'?" → Raymond Persi "Little Big Girl" is which episode of "the Simpsons"'s? → twelfth When was 'Little Big Girl' gired in USA? → February 11, 2007	"Little Big Girl" is in which season of "the Simpsons"'s?	eighteenth
"Little Big Girl" is which episode of "the Simpsons"'s? -> twelfth When was 'Little Big Girl' aired in USA? -> February 11, 2007	WM/ba is the director of Cimmon /a Wittle Dig Cid/2/	Day maand Daysi
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When was 'Little Bia Girl' aired in USA? $\longrightarrow$ February 11, 2007	"Little Big Girl" is which episode of "the Simpsons"'s?	→ twelfth
V = V = V = V = V = V = V = V = V = V =	When was 'Little Big Girl' gired in USA?	Eebruary 11 2007
	When was Little big Girt allea IITOSA:	1 coroary 11, 2007
Who is the writer of 'Little Big Girl' episode? — Don Payne	Who is the writer of 'Little Big Girl' episode?	→ Don Payne





complex question





#### complex task Step 3: Decomposition via Optimization simpler task complex question "What is the nationality of the Simpsons director?" simple Q1 $\boldsymbol{c}^T \boldsymbol{x}$ maximize $Ax \leq b$ subject to Q1 answer x > 0Bridging phenomenon $x \in \mathbb{Z}^n$ (e.g., deductive reasoning) discrete constrained search simple Q2 Find a subset of the questions, such that: Q2 answer 1. form a "desirable reasoning structure". "American" answer

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#### Step 4: Learn to Decompose



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complex task

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<b>TMN</b> [this work]		62

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- Interpretable human judges deemed it more "understandable" and "trustworthy".

- Motivating Question: Can we solve complex tasks as communication with simpler models?
- Text Modular Networks, a general-purpose framework for solving complex tasks via textual interaction between existing modules.
- Approach: discrete optimization on existing simple models.
  Resulting model is more interpretable, competitive yet sample-efficient.

#### • Open questions:

• How can we make TMNs more extensible?

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  - Tackling complexity through language interactions (depth)


Talk Outline



### Generality in "breadth" tackling a variety of tasks

### Generality in "depth" tackling more complex tasks

*Future work:* Toward broad, interactive reasoning







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Generality in "depth" tackling more complex tasks *Future work:* Toward broad, interactive reasoning



**Long-term goal:** more general natural language processing (NLP) systems through unified algorithms and theories.









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# Alignment with Abstract Statements

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# Alignment with Abstract Statements



# **Future work:** understanding and improving generalization over <u>abstract</u> language

"Do Language Models Understand Natural Language Interventions?" Zhao, Khashabi, Khot, Sabhwaral, Chang, Findings of ACL '21 90



• Commonsense — knowledge of everyday situations and events.



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Few days?



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- Commonsense knowledge of everyday situations and events.
- Challenge: reporting bias [Gordon and Van Durme, `13]





Future work: inducing

<u>commonsense knowledge</u> in our models



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"Temporal Commonsense Acquisition with Minimal Supervision." Zhou, Ning, Khashabi, Roth, ACL '20



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**Future work:** robust reasoning for <u>implicit</u> compositional statements

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What happened next?


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Jackie was on a walk on a hot summer day and she was thirsty.



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She did not find water. She decided to cut her walk short.

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Jackie was on a walk on a hot summer day and she was thirsty.



She drank a glass of ice cold water.

She did not find water.

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She was all freshened up to continue her walk.

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• Extensible Text Modular Networks





"Learning to Solve Complex Tasks by Talking to Agents." Khot, Richardson, **Khashabi** and Sabharwal, ACL Findings '22

- Extensible Text Modular Networks
  - Extensibility to new "modules"



- Extensible Text Modular Networks
  - Extensibility to new "modules"
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There is a chilled sandwich on the floor. > take sandwich Taken. > inventory You are carrying: a chilled sandwich a large stick of butter > eat it You eat the chilled sandwich. Not bad.



- Extensible Text Modular Networks
  - Extensibility to new "modules"
  - Extensibility to new problems



**Future work:** interactive goal-driven language communication in <u>partially-known environments</u>









האוניברסיטה העברית בירושלים THE HEBREW UNIVERSITY OF JERUSALEM



Thanks to my collaborators!



















